



Certified Dealer Network

Relocation and Churn Management Services

Solutions

Smart, efficient churn management

Businesses are always on the move, from large site-to-site relocations to everyday internal moves of people and furniture. Herman Miller's Certified Dealer Network can help you manage churn efficiently, no matter where it happens. We know change management is more than just moving people, furniture, and equipment—it's a complex sequence of events that we handle with a clearly delineated process.

Connecting with AIM

Our Asset and Inventory Management (AIM) Program is key to the process. AIM includes a web-based tool that connects all your warehouses and inventories across the country. It manages the level of assets needed for normal churn so changes and reconfigurations can be made efficiently. And we always keep you posted. We generate detailed monthly move reports that keep everyone in the loop so they can manage information and identify opportunities for improvement.

Network connections

Without effective relocation and churn management, people and work processes are needlessly disrupted, costs rise, and confusion can reign. Herman Miller's Certified Dealer Network is electronically linked across locations. Our members act as a team throughout the process, coordinating schedules and resources, and sharing knowledge and critical information to keep everything moving smoothly.

For more information

Herman Miller's Certified Dealer Network members work together—contributing knowledge, creativity, and design experience—to make places for our customers to achieve and sustain their business goals. Please visit our website at www.hmcn.com.

Creativity. Experience. Solutions.

Herman Miller's Certified Dealer Network.