



Certified Dealer Network Order Management Services

Solutions

Streamlined specifying and ordering

Furniture can be complicated to specify and order. Herman Miller's Certified Dealer Network can help streamline your transaction processes, reduce your purchasing costs, improve your order accuracy, and shorten your order cycles.

Vendor evaluation

Choosing products and vendors takes time and effort that you could spend in other ways. We can evaluate vendors and conduct bidding and negotiations with potential vendors to ensure that you receive optimum terms of purchase.

Order preparation

We'll prepare your order with layout and design, bill of materials, and pre-order set-up. Or, you can use our online transaction capability—our powerful digital ordering system that allows you to share order information seamlessly with Herman Miller and your Certified Network dealer through a customized website. This allows you to quickly, accurately, and easily purchase products for all your locations, track your orders, and communicate your needs to your Herman Miller Certified Dealer Network member on-line 24 hours a day, 7 days a week. It also enables you to display your specific furniture standards, pricing, and preferences for services such as design, delivery, and installation. You can use eZconnect on its own, link it with our Z-Axis planning tool, or tie it to your existing procurement system if you choose.

Follow-up

Once your order is in process, we establish manufacturing schedules and shipping logistics to conform to your project schedule and construction progress. Then we monitor your order in conjunction with manufacturers and we receive and inspect your product to ensure accuracy.

For more information

Herman Miller's Certified Dealer Network members work together—contributing knowledge, creativity, and design experience—to make places for our customers to achieve and sustain their business goals. Please visit our website at www.hmcn.com.

Creativity. Experience. Solutions.

Herman Miller's Certified Dealer Network.